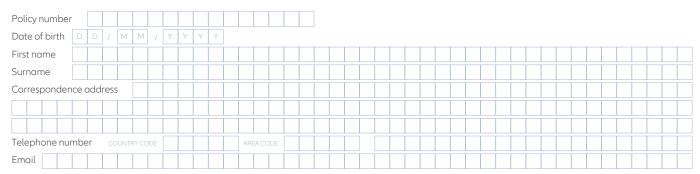
Allianz 🕕 Care

Claim Form

Please complete this form in **BLOCK CAPITALS**. You can also use our MyHealth Digital Services to submit your claim online: **www.allianzcare.com/en/myhealth.html**

1 Policyholder's details



2 Patient's details (if different from policyholder)

First name																							
Surname																							
Date of birth	DD/	MM	ΥY	Y				Ge	nde	er:	Ν	Vale	e 🗆		Fe	emo	le 🛛						

3 Payment details

To be completed by the insured person only during the first request for reimbursement or in the event of a change in bank details.

Preferred payment method:	Bank transfer* 🗆	Cheque** 🗆													
Please specify the currency you would like to	b be reimbursed in (and ensu	ure that your bank account supports it)													
Name of bank account holder as shown on y	our bank statement														
Account number															
IBAN (where required)***															
Sort/branch code		BIC/Swift code***													
Name of bank															
Bank address															
If you are aware of any additional informatio	n required in order to process	s international transactions within your country (e.g. Agency Code, Tax ID), please list below:													
Swift code of intermediary bank (where app	licable)														

For bank transfer, please provide bank details.

** Cheques payable to the policyholder will be sent to the correspondence address provided in section 1.

*** If your bank is within the EU, or if your specific country requires an IBAN (e.g. Qatar, Saudi Arabia, Angola, Tunisia, Turkey), please supply both your IBAN and BIC/Swift code to facilitate the payment of your claim.

4 Claim details

To be completed only for members:

- who filled out a medical questionnaire upon affiliation.
- whose membership period is shorter than 24 months and if the medical claim relates to an illness or accident diagnosed before the cover start date.
- whose JSIS Statement does not specify the diagnosis.

Diagnosis/medical condition	Date of onset of symptoms	Amount charged/ currency	Amount reimbursed by the JSIS
	DD/MM/YYYY		

In which country did the treatment take place?

5 We care about your personal data protection

Allianz Care complies with the Data Protection Regulation (GDPR) which came into force on May 25, 2018.

6 Declaration

I agree to provide Allianz Care, upon request, with any additional information or document enabling it to settle these costs correctly, it being understood that this information will be destroyed by Allianz Care as soon as the reimbursement has been made. I certify that to the best of my knowledge, this Claim Form does not contain any false, misleading or incomplete information.

If a minor was treated, a parent or guardian should sign and date this section.

 Patient's signature

 Date
 D

 /
 M

7 Third party authorisation

As the claimant, I hereby authorise

INSERT NAME

to act on my behalf in relation to the administration of this claim.

Claimant's signature	
Claimant's printed name	
Date	

It is your responsibility to retain any original supporting documentation (e.g. medical receipts) when you send us copies, as we reserve the right to request original supporting documentation up to 12 months after claim settlement, for auditing purposes. We also reserve the right to request a proof of your payment (e.g. bank or credit card statement) in respect of your medical receipts. We advise that you keep copies of all correspondence with us as we cannot be held responsible for correspondence that does not reach us for any reason that is outside of our reasonable control.

Please send us your completed reimbursement request* by:

- Email: IGOclaims@allianzworldwidecare.com
- Fax: +32 2 210 6598

Post: Claims Department, Allianz Care, Bd Roi Albert II 32, 1000 Brussels, Belgium

* Possibly accompanied by invoices/receipts for costs not listed (or not included) on the JSIS slip (only for certain services covered by Hospi Safe Plus)

Important – please check the following:

- Source of the reimbursement Statement made by the JSIS (if possible, specify the number of the slip).
- The Claim Form is completed in full.
- The declarations are signed and dated.
- Sour contact details are still correct (if they have changed, please let us know on the Claim Form).

Our Helpline is at your disposal on **0800 70 528** (toll-free number from Belgium) or via e-mail at **igo.assistance@e.allianz.com** For our latest list of toll-free numbers, please visit: **www.allianzcare.com/en/pages/toll-free-numbers.html**

The Underwriter of your insurance is AWP Health & Life SA, a limited company with a capital of €72,104,026 governed by the French Insurance Code, with its registered office at 7 rue Dora Maar, 93 400, Saint- Ouen, France. Registered in France: 401 154 679 RCS Bobigny. VAT number: FR 84 401 154 679. Allianz Care and Allianz Partners are registered business names of AWP Health & Life SA.

The Administrator of your insurance is AWP Health & Life Services Limited – Belgium Branch having its branch trading address at Bd Roi Albert II 32, 1000 Brussels, Belgium. VAT: BE 0843.991.159. RPM Bruxelles: 843.991.159. Allianz Care and Allianz Partners are registered business names of AWP Health & Life Services Limited.