EXPERT MEDICAL ADVISORY SERVICE FROM ADVANCE MEDICAL

As your health partner, we aim to make your life easier. Do you ever face situations where you are feeling ill but have no time to visit the doctor, or getting confused or unsure about a surgery or a particular diagnosis, or want expert help on where to get suitable treatment? You now have access to a range of free services designed to provide you with medical advice when you need it.

Talk to a Doctor

Need to talk with a senior licensed physician?

Want a clinical opinion on your symptoms over the phone?

Get clarity on next steps...

Expert Medical Opinion

Is my diagnosis correct?

I've been recommended a treatment plan, are there other alternatives?

Is surgery really necessary?

Overseas Treatment Recommendations

Can I get help in finding the right doctor for my treatment plan?

How do I make an appointment with the chosen treating expert?

Will I have a choice of hospitals that can treat me?

Advance Medical's independent medical advisors will help you in making your critical medical decisions!

Mandarin, Cantonese, English, Japanese, Korean, Bahasa and Thai!

+86 21 22236803 (Service line open Monday to Friday 9:00 - 21:00 (CST time))

To access the service, please register through the following link.
Your policy number is required to complete the registration.

https://allianzcare.advance-medical.com.cn/en.html

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The Talk-to-a-Doctor, Expert Medical Opinion, and Overseas Treatment Recommendation Services are made available by Advance Medical, subject to your acceptance of our terms and conditions which outline the limitations of theses services. You understand and agree that Allianz Jingdong General Insurance Company Ltd, its reinsurers and administrators and Advance Medical are not responsible or liable for any claim, loss or damage directly or indirectly resulting from your use of the aforementioned services.

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由汇医提供的专业医疗服务

作为您的健康伙伴，我们致力于为您提供更便捷的服务。您是否曾经遇到过这样的情况：比如感觉不舒服，却没有时间去看医生；或对医院最初的诊断不确定，想听听专家的建议；或者需要医疗咨询以选择最合适的治疗方案……京东安联财产保险有限公司现已推出一系列专业医疗咨询服务，帮助您在需要时轻松获得独立权威的医疗咨询意见。

家庭医生随身行

需要获取资深执业医生的建议?

想打个电话就能咨询病情?

想知道接下来怎么办...

国际医学专家意见

我的诊断是否正确?

除了当前的治疗方案，我是否还有其他选择?

我是否必须做手术?

海外诊疗推荐

我怎样能找到对症的权威专家?

怎么和我选定的主治专家预约?

有哪些医院可供选择?

汇医的独立医学专家将协助您作好重大医疗决策!

普通话，广东话，英语，日语，韩语，印尼语和泰语!

+86 21 22236803 （服务热线开通时间为周一至周五上午9点至晚上21点）

如果您需要此项服务，请通过以下链接注册账号。
您需要您的保单号码方可完成注册过程。

https://allianzcare.advance-medical.com.cn/

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享受由汇医提供的家庭医生随身行(Talk to a Doctor)、国际医学专家意见(Expert Medical Opinion) 和海外诊疗推荐(Overseas Treatment Recommendations)需要先同意汇医相关服务条款。您理解并同意京东安联财产保险有限公司和汇医对您因使用前述三项服务而引起的直接或间接索赔或损失不承担任何责任。

京东安联财产保险有限公司（以下简称“AZJD”）是本保单的保险人，注册地址：广东省广州市天河区珠江西路 5 号广州国际金融中心主塔写字楼第 34 层 01-05、11-12 单元，统一社会信用代码：91440000551258765。AZJD 受国家金融监督管理总局监管。

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