



# Table of Benefits

**Care for the UK**

**International healthcare plans for you and your family**

Valid from 1st November 2024



# Flexible solutions for every stage of your life

We believe in providing you with the best cover suited to your needs.

This Table of Benefits provides an overview of the treatments and medical services you are covered for, as listed under each plan below. Your cover will also include the following member services. These are included in the cost of your plan.



## Support services

Available to you 24/7, day and night, weekends and holidays included, to offer you support, guidance and reassurance when you need it:

- Our multilingual Helpline
- Expat Assistance Programme
- Travel Security Services



## MyHealth Digital Services

From submitting claims, to managing your policy or finding a provider – all in the palm of your hand (paper and admin free!)



## TeleHealth Hub

A portal to access medical consultations from the comfort of your home or office.



## Second medical opinion

Offering you an independent medical professional/expert advice on your diagnosis and treatment options.



## Olive, our health and wellbeing program

Useful tools to motivate and guide you towards a healthier lifestyle.

We're here to help you and your family, providing expert advice, information and assistance, wherever you are in the world. For further information, videos and brochures please go to:

[www.allianzcare.com/en/support/member-resources.html](http://www.allianzcare.com/en/support/member-resources.html)

You can also read more about the services embedded in our insurance plans here:

[www.allianzcare.com/healthservices](http://www.allianzcare.com/healthservices)

## Cover highlights

### Oncology Cover

Offering you one of the most comprehensive covers in the market. From the costs of most treatments and procedures required for cancer cases, to personal oncology case management services. Available 24/7 to support you from the point of diagnosis and throughout the treatment.

[www.allianzcare.com/oncology](http://www.allianzcare.com/oncology)



We have received the Platinum Trusted Customer Service Award in 2023, from our independent review provider Feefo.

## Policy terms and conditions

This Table of Benefits was designed for promotional purpose and provides an overview of the cover we offer under each plan. All limits are per member, per Insurance Year, unless otherwise stated. Cover is subject to product availability and to our policy terms and conditions, as detailed in our Benefit Guide, which is available on our website:

[www.allianzcare.com/en/UKEI](http://www.allianzcare.com/en/UKEI)

## Core Plans

### Key to Table of Benefits

- ✓ Covered in full, up to the maximum plan limit.
- ✗ Not available.
- 🕒 Waiting period applies.
- Treatments/costs require pre-authorisation through submission of a Pre-authorisation Form. Details of our Pre-authorisation process can also be found in our Benefit Guide.

	Care Pro	Care Plus	Care
Maximum plan limit	£ 3,100,000 / € 3,703,705 / US\$ 5,000,000	£ 2,460,000 / € 2,963,000 / US\$ 4,000,000	£ 1,575,000 / € 1,851,850 / US\$ 2,500,000
<b>In-patient benefits</b>			
Hospital accommodation	● Private room	Private room	Semi-private room
Intensive care	● ✓	✓	✓
Prescription drugs and materials <small>In-patient and day-care treatment only Prescription drugs are those which legally can only be purchased when you have a doctor's prescription</small>	● ✓	✓	✓
Surgical fees, including anaesthesia and theatre charges	● ✓	✓	✓
Physician and therapist fees <small>In-patient and day-care treatment only</small>	● ✓	✓	✓
Surgical appliances and materials	● ✓	✓	✓
Diagnostic tests <small>In-patient and day-care treatment only</small>	● ✓	✓	✓
Organ transplant <small>In-patient treatment only</small>	● ✓	✓	✓

	Care Pro	Care Plus	Care
Psychiatry and psychotherapy In-patient and day-care treatment only	✓	✓	✓
Accommodation costs for one parent staying in hospital with an insured child under 18	✓	✓	✓
Emergency in-patient dental treatment	✓	✓	✓
<b>Other benefits</b>			
Day-care treatment	✓	✓	✓
Kidney dialysis In-patient, day-care and out-patient treatment	✓	✓	✓
Out-patient surgery	✓	✓	✓
Nursing at home or in a convalescent home Immediately after or instead of hospitalisation	£ 3,525 / € 4,250 / US\$ 5,740	£ 2,075 / € 2,500 / US\$ 3,375	£ 1,245 / € 1,500 / US\$ 2,025
Rehabilitation treatment In-patient, day-care and out-patient treatment; must commence within 14 days of discharge after the acute medical and/or surgical treatment ceases	£ 3,670 / € 4,420 / US\$ 5,970	£ 2,075 / € 2,500 / US\$ 3,375	£ 1,660 / € 2,000 / US\$ 2,700
Pre-hospitalisation tests Covered when they are needed in the 72 hours before in-patient or day-care treatment	✓	✓	✓
Post-hospitalisation treatment Covered when it is needed in the 90 days following discharge from in-patient or day-care treatment for the same acute medical condition	✓	✓	✓
Local ambulance	✓	✓	✓
Emergency treatment outside area of cover For trips of a maximum period of six weeks	Max. 42 days	Max. 42 days	Max. 42 days
Medical evacuation			
Where necessary treatment is not available locally, we will evacuate the insured person to the nearest appropriate medical centre.	✓	✓	✓
Where ongoing treatment is required, we will cover hotel accommodation costs.	✓	✓	✓
Evacuation in the event of unavailability of adequately screened blood.	✓	✓	✓
If medical necessity prevents an immediate return trip following discharge from an in-patient episode of care, we will cover hotel accommodation costs.	Max. 7 days	Max. 7 days	Max. 7 days

		Care Pro	Care Plus	Care
Expenses for one person accompanying an evacuated person	●	£ 2,490 / € 3,000 / US\$ 4,050	£ 2,075 / € 2,500 / US\$ 3,375	£ 1,660 / € 2,000 / US\$ 2,700
Travel costs of insured family members in the event of an evacuation	●	£ 1,660 / € 2,000 / US\$ 2,700, per event	£ 1,245 / € 1,500 / US\$ 2,025, per event	£ 830 / € 1,000 / US\$ 1,350, per event
Repatriation of mortal remains	●	£ 8,300 / € 10,000 / US\$ 13,500	£ 8,300 / € 10,000 / US\$ 13,500	£ 8,300 / € 10,000 / US\$ 13,500
Travel costs of insured family members in the event of the repatriation of mortal remains	●	£ 1,660 / € 2,000 / US\$ 2,700, per event	£ 1,660 / € 2,000 / US\$ 2,700, per event	£ 1,660 / € 2,000 / US\$ 2,700, per event
CT and MRI scans <i>In-patient and out-patient treatment</i>		✓	✓	✓
PET and CT-PET scans <i>In-patient and out-patient treatment</i>	●	✓	✓	✓
Oncology <i>In-patient, day-care and out-patient treatment</i>	●	✓	✓	✓
Purchase of a wig, prosthetic bra or other external prosthetic device for cosmetic purposes		£ 415 / € 500 / US\$ 675	£ 165 / € 200 / US\$ 270	£ 165 / € 200 / US\$ 270
Preventive surgery <i>In-patient and out-patient treatment</i>	●	£ 24,900 / € 30,000 / US\$ 40,500	✗	✗
Complications of pregnancy <i>In-patient and out-patient treatment</i>	●	✓	✓	✗
Laser eye treatment		£ 830 / € 1,000 / US\$ 1,350	✗	✗
In-patient cash benefit (per night) <i>Where treatment has been received free of charge</i>		£ 125 / € 150 / US\$ 205, max. 25 nights	£ 125 / € 150 / US\$ 205, max. 25 nights	£ 125 / € 150 / US\$ 205, max. 25 nights
Emergency out-patient treatment <i>Where these benefit amounts are reached, any additional costs may be reimbursed within the terms of any separate Out-patient Plan</i>		£ 625 / € 750 / US\$ 1,015	£ 625 / € 750 / US\$ 1,015	£ 208 / € 250 / US\$ 338
Emergency out-patient dental treatment <i>Can also be reimbursed within the terms of any separate Dental Plan</i>		£ 625 / € 750 / US\$ 1,015	£ 246 / € 296 / US\$ 400	✗
Palliative care <i>In-patient, day-care and out-patient treatment</i>	●	✓	✓	✓
Long term care <i>In-patient, day-care and out-patient treatment</i>	●	Max. 90 days per lifetime	Max. 90 days per lifetime	Max. 90 days per lifetime
Accidental death <i>Insured members aged 18 to 70</i>		£ 8,300 / € 10,000 / US\$ 13,500	✗	✗



		Care Pro	Care Plus	Care
Fitness assessment For policyholder and their partner	 10 months	£ 42 / € 50 / US\$ 70	£ 42 / € 50 / US\$ 70	£ 42 / € 50 / US\$ 70
Drug and alcohol addiction treatment For dependent children	 10 months	£ 830 / € 1,000 / US\$ 1,350	£ 830 / € 1,000 / US\$ 1,350	£ 830 / € 1,000 / US\$ 1,350
<b>Additional Core Plan services</b>				
<b>Expat Assistance Programme**</b> Offers access to a range of 24/7 multilingual support services as follows: <ul style="list-style-type: none"> <li>• Counselling – confidential and professional support (in-person, phone and video)</li> <li>• Legal and financial referral services</li> <li>• Critical incident support</li> <li>• Wellness website access</li> </ul>		✓	✓	✓
<b>Travel Security Services**</b> Offers 24/7 access to personal security information and advice for all your travel safety queries. This includes: <ul style="list-style-type: none"> <li>• Emergency Security Assistance Hotline (not a free phone number)</li> <li>• Country intelligence and security advice</li> <li>• Daily security news and travel safety alerts</li> </ul>		✓	✓	✓
<b>Olive**</b> Our Health & Wellness support program includes, for example: <ul style="list-style-type: none"> <li>• HealthSteps fitness app</li> <li>• Access to wellness resources</li> </ul>		✓	✓	✓
<b>Digital Health App**</b> Reimbursement for one digital health app of your choice for the prevention, detection and management of a disease or condition.		Up to £ 42 / € 50 / US\$ 70	Up to £ 42 / € 50 / US\$ 70	Up to £ 42 / € 50 / US\$ 70
<b>MyHealth Digital Services</b> <ul style="list-style-type: none"> <li>• Manage your cover online with our app or portal anytime, anywhere</li> <li>• Submit and track progress of claims</li> <li>• Access your policy documents, health services, payment details and more</li> </ul>		✓	✓	✓
<b>Second Medical Opinion Service**</b> Offers access to expert help on the best treatment options available, if you have been diagnosed with a serious illness or had surgery recommended		✓	✓	✓

## Core Plan Deductibles

To reduce your Core Plan premium, simply select an optional deductible from the list below and read across to find the relevant premium discount. The level of discount will depend on whether you have selected a Maternity Plan. Please note that either a Core Plan deductible OR an Out-patient Plan co-payment can be chosen (details follow). Where a deductible is selected it is payable per person, per Insurance Year. Also, our premiums are expressed in whole numbers (i.e. without any cents or pence etc.), therefore, percentages may be slightly higher or lower than those stated below.



<b>Optional Core Plan Deductibles</b>	<b>Discount if a Maternity Plan is not included in your policy</b>	<b>Discount if a Maternity Plan is included in your policy</b>
No deductible	0% premium discount	0% premium discount
£ 374 / € 450 / US\$ 610 deductible	5% premium discount	2.5% premium discount
£ 625 / € 750 / US\$ 1,015 deductible	10% premium discount	5% premium discount
£ 1,245 / € 1,500 / US\$ 2,025 deductible	20% premium discount	10% premium discount
£ 2,490 / € 3,000 / US\$ 4,050 deductible	35% premium discount	17.5% premium discount
£ 4,980 / € 6,000 / US\$ 8,100 deductible	50% premium discount	25% premium discount
£ 8,300 / € 10,000 / US\$ 13,500 deductible	60% premium discount	30% premium discount

## Out-patient Plans

The following Out-patient Plans are optional and cover your day to day medical expenses. You can purchase the Active Pro and Active Plus Plan only with the Care Pro or Care Plus Core Plan. The Active Plan can be purchased with any Core Plan. They can't be bought separately.

	Active Pro	Active Plus	Active
Maximum plan limit	No limit	£ 7,240 / € 8,725 / US\$ 11,780	£ 4,150 / € 5,000 / US\$ 6,750
<b>Out-patient Plan benefits</b>			
Video consultation services**	✓	✓	✓
Medical practitioner fees	✓	£ 830 / € 1,000 / US\$ 1,350	£ 415 / € 500 / US\$ 675
Prescription drugs <small>Prescription drugs are those which legally can only be purchased when you have a doctor's prescription</small>	✓	90% refund	80% refund
Specialist fees	✓	90% refund	80% refund
Diagnostic tests	✓	✓	✓
Vaccinations	✓	✓	£ 92 / € 111 / US\$ 150
Chiropractic treatment, osteopathy, homeopathy, Chinese herbal medicine, acupuncture and podiatry <small>Max. 12 sessions per condition for chiropractic treatment and max. 12 sessions per condition for osteopathic treatment, subject to the benefit limit</small>	✓	£ 934 / € 1,125 / US\$ 1,520	£ 250 / € 300 / US\$ 405
Prescribed physiotherapy <small>Initially limited to 12 sessions per condition; limit also applies to prescribed and non-prescribed physiotherapy sessions, where combined</small>	✓	£ 934 / € 1,125 / US\$ 1,520	£ 415 / € 500 / US\$ 675
- Non-prescribed physiotherapy	5 visits	5 visits	5 visits
Prescribed speech therapy and occupational therapy	✓	£ 934 / € 1,125 / US\$ 1,520	£ 415 / € 500 / US\$ 675
Health and wellbeing checks including screening for the early detection of illness or disease <small>Checks are limited to:</small>	£ 498 / € 600 / US\$ 810	£ 165 / € 200 / US\$ 270	✗
<ul style="list-style-type: none"> <li>Physical examination</li> <li>Chest x-ray</li> <li>Blood tests (full blood count, biochemistry, lipid profile, thyroid function test, liver function test, kidney function test)</li> <li>Cardiovascular examination (physical examination, electrocardiogram, blood pressure)</li> <li>Neurological examination (physical examination)</li> <li>Bone densitometry (every five years for women aged 50+)</li> <li>Well child test (for children up to the age of six years)</li> </ul>	15 visits	15 visits	



		Active Pro	Active Plus	Active
Cancer screening Checks are limited to:		✓	✓	✗
<ul style="list-style-type: none"> <li>Annual gynaecological exam</li> <li>Mammogram (every two years for women aged 45+, or younger where a family history exists)</li> <li>Annual prostate screening (yearly for men aged 50+, or younger where a family history exists)</li> <li>Colonoscopy (every five years for members aged 50+, or 40+ where a family history exists)</li> <li>Annual faecal occult blood test</li> <li>BRCA1 and BRCA2 genetic test (where a direct family history exists)</li> </ul>				
Infertility treatment	 16 months	80% refund up to £ 9,960 / € 12,000 / US\$ 16,200, per lifetime	✗	✗
Psychiatry and psychotherapy Referral from doctor required for psychotherapy	 10 months	30 visits	15 visits	✗
Prescribed medical aids		✓	£ 830 / € 1,000 / US\$ 1,350	✗
Prescribed glasses and contact lenses including eye examination		£ 149 / € 180 / US\$ 245	✗	✗
Dietician fees		4 visits	✗	✗
Prescribed drugs Must be prescribed by a physician, although a prescription is not legally required for purchase		£ 42 / € 50 / US\$ 70	✗	✗
Pregnancy Yoga or Pilates		£ 42 / € 50 / US\$ 70	£ 42 / € 50 / US\$ 70	✗
Breastfeeding consultation		£ 42 / € 50 / US\$ 70	£ 42 / € 50 / US\$ 70	✗
Post-natal counselling		£ 42 / € 50 / US\$ 70	£ 42 / € 50 / US\$ 70	✗
Family expenses during childbirth		£ 83 / € 100 / US\$ 135	✗	✗
Child hearing exam For members aged 16 or younger		Up to £ 42 / € 50 / US\$ 70	Up to £ 42 / € 50 / US\$ 70	✗
Child home nursing Following in-patient treatment of 5 days or more For members aged 16 or younger		Up to £ 83 / € 100 / US\$ 135 per day, max 7 days	Up to £ 83 / € 100 / US\$ 135 per day, max 7 days	✗

	Active Pro	Active Plus	Active
Child speech and language therapy For the treatment of dyslexia and dyspraxia For members aged 16 or younger	£ 83 / € 100 / US\$ 135	×	×
First-aid course For parents who have a child insured as a dependant	Up to £ 42 / € 50 / US\$ 70	×	×



## Out-patient Plan Co-payments

To reduce your Out-patient Plan premium, simply select an optional co-payment from the list below and read across to find the relevant premium discount. Please note that either a Core Plan deductible OR an Out-patient Plan co-payment can be chosen. Where a co-payment is selected it is payable per person, per Insurance Year. Also, our premiums are expressed in whole numbers (i.e. without any cent), therefore, percentages may be slightly higher or lower than those stated below.

Co-payment	Discount
No co-payment	0% premium discount
10%, max. £ 1,225 / € 1,480 / US\$ 2,000	12% premium discount
20%, max. £ 2,461 / € 2,962 / US\$ 4,000	24% premium discount
30%, max. £ 3,076 / € 3,705 / US\$ 5,000	35% premium discount



## Maternity Plans

You can purchase one of the following Maternity Plans with the Care Pro or Care Plus Plans. The Maternity Plans are not available with the Care Plan, and they can't be bought separately.

Maternity Plan benefits		Bloom Plus	Bloom
Routine maternity In-patient and out-patient treatment	 16 months	£ 8,300 / € 10,000 / US\$ 13,500, per pregnancy	£ 4,150 / € 5,000 / US\$ 6,750, per pregnancy
Complications of childbirth In-patient treatment	 16 months	£ 12,450 / € 15,000 / US\$ 20,250, per pregnancy	£ 8,300 / € 10,000 / US\$ 13,500, per pregnancy

## Dental Plans




The below Dental Plans are optional. You can purchase Smile Plus only with our Care Pro Core Plan. Smile can be purchased with the Care Plus or Care Core Plan. Our Dental Plans can't be bought separately.

	Smile Plus	Smile
Maximum plan limit	No limit	£ 1,700 / € 2,050 / US\$ 2,770
<b>Dental Plan benefits</b>		
Dental treatment	100% refund	80% refund
Dental surgery	100% refund	80% refund
Periodontics	100% refund	80% refund
Orthodontic treatment  10 months	65% refund, up to £ 4,150 / € 5,000 / US\$ 6,750	50% refund
Dental prostheses  10 months		

## Repatriation Plan

The following Repatriation Plan can be purchased with any of the Core Plans. It can't be bought separately.

### Repatriation Plan benefits

Medical repatriation 	
Where the necessary treatment is not available locally, you can choose to be medically repatriated to your home country instead of to the nearest appropriate medical centre. This benefit only applies when your home country is within your area of cover. 	✓
Where ongoing treatment is required, we will cover hotel accommodation costs. 	✓
Repatriation in the event of unavailability of adequately screened blood. 	✓
If medical necessity prevents an immediate return trip following discharge from an in-patient episode of care, we will cover hotel accommodation costs. 	Max. 7 days

Expenses for one person accompanying a repatriated person	●	£ 2,490 / € 3,000 / US\$ 4,050
Travel costs of insured family members in the event of a repatriation	●	£ 1,660 / € 2,000 / US\$ 2,700, per event
Travel costs of insured members to be with a family member who is at peril of death or who has died		£ 1,245 / € 1,500 / US\$ 2,025

\*\* Certain services that may be included in your plan are provided by third party providers outside the Allianz Group, such as the Expat Assistance Programme, Travel Security services, fitness app, Second Medical Opinion and tele-medicine services. If included in your plan, these services will show in this Table of Benefits. These services are made available to you subject to your acceptance of the terms and conditions of your policy and the terms and conditions of the third parties. These services may be subject to geographical restrictions. The fitness app does not provide medical or health advice and the wellness resources contained within Olive are for informational purposes only. The fitness app and the wellness resources contained within Olive shouldn't be regarded as a substitute for professional advice (medical, physical or psychological). They are also not a substitute for the diagnosis, treatment, assessment or care that you may need from your own doctor. You understand and agree that the insurer, its reinsurers and administrators are not responsible or liable for any claim, loss or damage, directly or indirectly resulting from your use of any of these third party services.

## Area of cover

We offer a choice of two different geographical areas of cover:



Worldwide



Worldwide  
excluding USA

The cost of your cover will vary depending on which region of cover you choose. The areas of cover are subject to our terms and conditions.

# Talk to us, we love to help!

If you have any queries, please do not hesitate to contact us:



Allianz Care  
15 Joyce Way  
Park West Business Campus  
Nangor Road  
Dublin 12  
Ireland

## Helpline



LoCall number: 0203 5642 546



Email: [individual.sales@allianzworldwidecare.com](mailto:individual.sales@allianzworldwidecare.com)



[www.allianzcare.com/en/UK/EI](http://www.allianzcare.com/en/UK/EI)

The insurer is AWP P&C SA, registered as a foreign company in England and Wales with foreign company n. FC030280. Registered office: 7 Rue Dora Maar, 93400 Saint-Ouen, France. AWP P&C SA acts through its UK branch AWP P&C, registered in the United Kingdom as a branch of AWP P&C SA (registered branch number: BR015275, registered office: 102 George Street, Croydon, Surrey CR9 6HD).

AWP P&C SA is authorised and regulated by L'Autorité de Contrôle Prudentiel et de Résolution in France. Authorised by the Prudential Regulation Authority. Subject to regulation by the Financial Conduct Authority and limited regulation by the Prudential Regulation Authority. Details about the extent of our regulation by the Prudential Regulation Authority are available from us on request.

This policy is supported by AWP Health & Life SA, a limited company governed by the French Insurance Code and acting through its Irish Branch. Part of the Allianz Group, AWP Health & Life SA is registered in France: No. 401 154 679 RCS Bobigny. Irish Branch is registered in the Irish Companies Registration Office, registered No.: 907619, address: 15 Joyce Way, Park West Business Campus, Nangor Road, Dublin 12, Ireland. Allianz Care and Allianz Partners are registered business names of AWP Health & Life SA.