

Application Form for policies with full medical underwriting

If you choose to complete a paper version of this form, **PLEASE COMPLETE IT IN BLOCK CAPITALS**

If you are adding a new dependant to an existing policy, please state your policy number:

If you are applying to join an existing group scheme, please state:

Group name

Group number

Guidelines on how to complete this Application Form

1. You must complete the Application Form in full and tell us all relevant information. Once you have sent us your application, our Medical Underwriting Team will review the details. If you have told us about any medical conditions we may ask you for more information. We will then assess the information and get back to you with our decision as quickly as possible.
2. If you already have one of our healthcare plans and you are applying for a cover upgrade or for a new plan, please tell us about any medical conditions you have claimed for since joining us.
3. Section 7 must be signed by the policyholder. Sections 8 and 11 must be signed by all adult applicants. In line with the European General Data Protection Regulation (GDPR), we won't be able to process your application without these signatures. A parent or guardian should complete these sections for any applicants under the age of 18. Section 9 needs to be signed by all adult applicants wishing to appoint a broker as the main point of contact for this policy.
4. If any person applying for cover is undergoing dental treatment, please ensure a dental questionnaire is completed. This can be requested by emailing to AZCunderwriting@nextcarehealth.com

Wherever the following words and phrases appear in this form, they will have the meanings as defined below.

Home country: A country for which you (or your dependants, if applicable) hold a current passport or which is your principal country of residence.

Principal country of residence: The country where you and your dependants (if applicable) live for more than six months of the year.

1 Applicant details (Please note that the applicant will be the policyholder)

You must tell us if your contact details change so we can ensure that correspondence reaches you.

Mr. Mrs. Ms. Miss Other First name

Surname

Date of birth / / Gender: Male Female

Home country

Nationality

Principal country of residence

Full address in principal country of residence (mandatory)

Primary phone number (mandatory) COUNTRY CODE AREA CODE

Secondary phone number COUNTRY CODE AREA CODE

Email address (mandatory), please print

Occupation (mandatory) (If you are a student, please state this here)

Under Dubai Health Authority rules, we are required to hold the following additional identification information on file. Please ensure you complete the following fields, as without this, we cannot progress your application.

Emirates ID number

Passport Number

Passport Expiry Date / /

Visa/Work Permit UID number

File number

City, i.e. actual city of residence based on Dubai Statistics Center (DSC)

Location, i.e. actual location in city of residence based on Dubai Statistics Center (DSC)

Marital status: Single Married

Emirate where visa was issued

Work location or location of Sponsor Head Office (e.g. Umm Suqaim – 1, Umm Suqaim – 2)

Sponsoring entity status: Resident Citizen (i.e. UAE locals, GCC locals) Establishment Property owner

Sponsoring entity ID (i.e. residence or citizen file number, establishment code or property owner UID)

Salary band: less than 4,000 AED per month between 4,001 - 12,000 AED per month greater than 12,000 AED per month No salary

Income: Includes commission Does not include commission

Details of any current domestic or international health insurance:

Name of insurer

Policy number Start date / /

2 Dependants to be covered under the contract

Dependants can include your spouse/partner and any children financially dependent on you up to the day before their 18th birthday, or up to the day before their 24th birthday if they are in full-time education. If they are aged 18 to 23 and in full-time education, please attach either a letter from the college/university confirming their student status or a copy of their student ID. If there is insufficient space for all dependants, please use another Application Form and ensure all relevant declarations and consents are signed and dated.

	Dependant 1	Dependant 2	Dependant 3
Relationship to applicant	Spouse/Partner <input type="checkbox"/> Child <input type="checkbox"/>	Spouse/Partner <input type="checkbox"/> Child <input type="checkbox"/>	Spouse/Partner <input type="checkbox"/> Child <input type="checkbox"/>
First name			
Surname			
Date of birth	<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>
Gender	Male <input type="checkbox"/> Female <input type="checkbox"/>	Male <input type="checkbox"/> Female <input type="checkbox"/>	Male <input type="checkbox"/> Female <input type="checkbox"/>
Occupation (mandatory, please state if student)			
Email address (mandatory for dependants over 18)			
Home country			
Principal country of residence			
Nationality			
Emirates ID number			
Passport Number			
Passport Expiry Date	<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>
Visa/Work Permit UID number			
File number			
City, i.e. actual city of residence based on Dubai Statistics Center (DSC)			
Location, i.e. actual location in city of residence based on Dubai Statistics Center (DSC)			
Marital status	Single <input type="checkbox"/> Married <input type="checkbox"/>	Single <input type="checkbox"/> Married <input type="checkbox"/>	Single <input type="checkbox"/> Married <input type="checkbox"/>
Emirate where visa was issued			
Work location or location of Sponsor Head Office (e.g. Umm Suqaim - 1, Umm Suqaim - 2)			
Sponsoring entity status	Resident <input type="checkbox"/> Citizen (i.e. UAE locals, GCC locals) <input type="checkbox"/> Establishment <input type="checkbox"/> Property owner <input type="checkbox"/>	Resident <input type="checkbox"/> Citizen (i.e. UAE locals, GCC locals) <input type="checkbox"/> Establishment <input type="checkbox"/> Property owner <input type="checkbox"/>	Resident <input type="checkbox"/> Citizen (i.e. UAE locals, GCC locals) <input type="checkbox"/> Establishment <input type="checkbox"/> Property owner <input type="checkbox"/>

	Dependant 1	Dependant 2	Dependant 3
Sponsoring entity ID (i.e. residence or citizen file number, establishment code or property owner UID)			
Salary band	Less than 4,000 AED per month <input type="checkbox"/> Between 4,001 - 12,000 AED per month <input type="checkbox"/> Greater than 12,000 AED per month <input type="checkbox"/> No salary <input type="checkbox"/>	Less than 4,000 AED per month <input type="checkbox"/> Between 4,001 - 12,000 AED per month <input type="checkbox"/> Greater than 12,000 AED per month <input type="checkbox"/> No salary <input type="checkbox"/>	Less than 4,000 AED per month <input type="checkbox"/> Between 4,001 - 12,000 AED per month <input type="checkbox"/> Greater than 12,000 AED per month <input type="checkbox"/> No salary <input type="checkbox"/>
Income	Includes commission <input type="checkbox"/> Does not include commission <input type="checkbox"/>	Includes commission <input type="checkbox"/> Does not include commission <input type="checkbox"/>	Includes commission <input type="checkbox"/> Does not include commission <input type="checkbox"/>

Details of any current domestic or international health insurance

Name of current insurer (if applicable)			
Current policy number (if applicable)			

3 Start date of cover

Please indicate the date you require cover from: / /

Our acceptance of your application for cover is confirmed when we issue your Insurance Certificate and your cover is valid from the start date shown on the certificate.

4 Plan details (This section does not need to be completed if you are applying as part of a group scheme)

Please note that each plan chosen will apply to all policy members.

Select your area of cover (The area of cover is subject to full terms and conditions as stated in the Benefit Guide)	<input type="checkbox"/> Worldwide	<input type="checkbox"/> Worldwide excluding USA		
Select your Core Plan (Please refer to the Benefit Guide and Table of Benefits for details of the various plans listed)	<input type="checkbox"/> Dubai Elite Individual	<input type="checkbox"/> Dubai Prime Individual	<input type="checkbox"/> Dubai Select Individual	
Select your Out-patient Plan (Please note that an Out-patient Plan must be selected as dictated by Dubai Health Authority requirements)	Out-patient Plan	<input type="checkbox"/> Dubai Gold Individual	<input type="checkbox"/> Dubai Silver Individual	<input type="checkbox"/> Dubai Pearl Individual
	Select your Out-patient Plan co-payment (Please note that the co-payment option selected will apply per person, per out-patient visit)	<input type="checkbox"/> No co-payment	<input type="checkbox"/> 10% co-payment, up to max. \$14 per visit	<input type="checkbox"/> 20% co-payment, up to max. \$28 per visit
Select your Optional Plans (Optional plans can only be purchased in conjunction with a Core and an Out-patient Plan)	Dental Plan	<input type="checkbox"/> Dubai Individual Dental 1	<input type="checkbox"/> Dubai Individual Dental 2	<input type="checkbox"/> Dubai Individual Dental 3
	Enhanced Maternity Plan	<input type="checkbox"/> Dubai Elite Enhanced Maternity	<input type="checkbox"/> Dubai Prime Enhanced Maternity	
	Repatriation Plan	<input type="checkbox"/> Dubai Individual Repatriation Plan		
Select your Hospital Network	<input type="checkbox"/> Comprehensive Network (access to all medical providers in the network including the Dubai based American Hospital)	<input type="checkbox"/> Comprehensive Network Excl. CCAD (excludes Cleveland Clinic Abu Dhabi)	<input type="checkbox"/> Standard Network (excludes Cleveland Clinic Abu Dhabi, OP at American Hospital, Hospitals under Mediclinic Group)	<input type="checkbox"/> RN Enhanced Network (please refer to the RN Enhanced network list for the full details on included providers)

Please note that your policy documentation will be provided in English.

5 Pre-existing conditions

Pre-existing conditions are medical conditions for which one or more symptoms have appeared at some point during your or your dependants' lifetime. This applies regardless of whether you or your dependants sought any medical advice or treatment.

We would deem any such condition to be pre-existing if we could reasonably assume you or your dependants have known about it. Your policy will cover pre-existing conditions unless we tell you otherwise in writing.

We will also treat as pre-existing any medical conditions that arise between the date you complete the Application Form and the later of the following:

- The date we issue your Insurance Certificate or
- The start date of your policy

Pre-existing conditions will be subject to full medical underwriting and if they are not disclosed, they will not be covered or other underwriting measures may apply, as outlined by the Dubai Health Authority. **Therefore, it is important that in the periods outlined above, you inform us if there is any change to your and your dependants' health status or to any material facts (facts likely to influence our assessment and acceptance of this application).** In addition, you will need to provide further information, if requested.

If you already have one of our healthcare plans and are applying for a cover upgrade or for a new policy, please tell us about any medical conditions you have claimed for since joining us.

6 Health Declaration

Please answer the following questions based on your own and your dependants' full medical history. All material facts (facts likely to influence our assessment and acceptance of this application) must be disclosed. If you are in any doubt about whether a fact is material, then you should disclose it to us. Failure to disclose all material facts may invalidate the policy.

This health declaration is valid for two months from the date you complete and sign the form.

	Applicant	Dependant 1	Dependant 2	Dependant 3
Height	<input type="text"/> <input type="text"/> <input type="text"/> cm	<input type="text"/> <input type="text"/> <input type="text"/> cm	<input type="text"/> <input type="text"/> <input type="text"/> cm	<input type="text"/> <input type="text"/> <input type="text"/> cm
Weight	<input type="text"/> <input type="text"/> <input type="text"/> kg	<input type="text"/> <input type="text"/> <input type="text"/> kg	<input type="text"/> <input type="text"/> <input type="text"/> kg	<input type="text"/> <input type="text"/> <input type="text"/> kg
Have you used any form of tobacco in the past year?	Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>
If yes, how much per day on average? 1 cigarette = 1 unit, 1 medium cigar = 2 units, 1 gram roll-your-own tobacco = 2 units, 1 pipe bowl tobacco = 2.5 units, 10mg e-cigarette nicotine = 1 unit, if none state NO	<input type="text"/> <input type="text"/> <input type="text"/> /day	<input type="text"/> <input type="text"/> <input type="text"/> /day	<input type="text"/> <input type="text"/> <input type="text"/> /day	<input type="text"/> <input type="text"/> <input type="text"/> /day
Do you drink alcohol?	Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>
If Yes, how many units of alcohol do you drink per week? (1 short = 1 unit, 250ml beer = 1 unit, 1 glass wine = 1 unit. If none state "zero")	<input type="text"/> <input type="text"/> <input type="text"/> /week	<input type="text"/> <input type="text"/> <input type="text"/> /week	<input type="text"/> <input type="text"/> <input type="text"/> /week	<input type="text"/> <input type="text"/> <input type="text"/> /week
Do you wear glasses or contact lenses? If Yes, please state:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>
• Condition				
• Number of dioptres for each eye (this appears on the prescription from the optician)	<input type="text"/> <input type="text"/> <input type="text"/> Right eye	<input type="text"/> <input type="text"/> <input type="text"/> Right eye	<input type="text"/> <input type="text"/> <input type="text"/> Right eye	<input type="text"/> <input type="text"/> <input type="text"/> Right eye
	<input type="text"/> <input type="text"/> <input type="text"/> Left eye	<input type="text"/> <input type="text"/> <input type="text"/> Left eye	<input type="text"/> <input type="text"/> <input type="text"/> Left eye	<input type="text"/> <input type="text"/> <input type="text"/> Left eye

1. Has any person included in this application ever suffered from, been in hospital with, or had tests, investigations or treatment of any kind, for the following conditions?

- (a) Any heart or circulatory disease or disorders, such as, but not limited to, heart attack, coronary artery disease, vascular disease, irregular heartbeat, murmur, chest pain, clots, blood disorder, abnormal blood pressure, high cholesterol, etc. Yes No
- (b) Any dermatological disease or disorder, such as, but not limited to psoriasis, dermatitis, eczema, allergy, acne, etc. Yes No
- (c) Any endocrine disease or disorder, such as, but not limited to, diabetes, pancreatitis, weight problems, gout or thyroid problems or other hormonal imbalances, etc. Yes No
- (d) Any eye, ear, nose and throat disease or disorder, such as, but not limited to, cataract, glaucoma, detached retina, hearing loss, ear infections, sinus problems, tonsillitis, adenoiditis, etc. Yes No
- (e) Any gastrointestinal disease or disorder, such as, but not limited to stomach problems, hernia, haemorrhoids, gall stones, colon polyps, Crohn's disease, colitis, liver problems, etc. Yes No
- (f) Any infectious or viral disease or disorder, such as, but not limited to, hepatitis A/B/C, herpes, HIV, SARS-CoV-2 / COVID-19, malaria, meningitis, blood infection, sexually transmitted disease, etc. Yes No
- (g) Any muscular or skeletal disease or disorder, such as, but not limited to back, neck or joint pain, arthritis, fibromyalgia, joint replacement, any cartilage and ligament problem, carpal tunnel syndrome, etc. Yes No
- (h) Any neurological disease or disorder, such as, but not limited to stroke, multiple sclerosis, epilepsy, neurodegenerative disorder, paralysis, seizures, migraine, Alzheimer's or other form of dementia, etc. Yes No
- (i) Any oncological disease or disorder, such as, but not limited to any cancer, leukaemia, lymphoma, tumour, skin lesion, growth, lump, cyst, mole, polyp, naevus, etc. Yes No
- (j) Any psychiatric or psychological disorder, such as, but not limited to attention deficit hyperactivity disorder (ADHD), autism spectrum disorders, depression, anxiety, chronic fatigue syndrome, eating disorder, obsessive-compulsive disorders, phobic disorders, alcohol/drug problem, etc. Yes No
- (k) Any respiratory or lung disease or disorder, such as, but not limited to chronic obstructive pulmonary disorder, sarcoidosis, asthma, bronchitis, sinusitis, shortness of breath, allergy etc. Yes No
- (l) Any urological or reproductive organs disease or disorder, such as, but not limited to kidney or urinary tract problem, menstrual impairment, fertility problem, fibroids, endometriosis, testicular or prostate problem, etc. Yes No
- (m) Any other accident, injury, disease or disorder not already disclosed. Yes No

2. Please tell us whether you or your dependants:

- (a) Are currently taking any prescribed or over-the-counter drugs, medication, tablets or other treatment. Yes No
- (b) Are expecting to have a medical review, has been referred for further tests/investigations, or is awaiting results or any treatment due to accident, injury, disease or disorder. Yes No
- (c) Have undergone any tests or investigations within the last 10 years which resulted in referral for further medical advice or treatment, such as, but not limited to biopsy, colonoscopy, colposcopy, computed tomography (CT), mammogram, magnetic resonance imaging (MRI), Papanicolaou test (PAP), or prostate-specific antigen test (PSA), echocardiogram (Echo), ultrasound (US), etc. Yes No

Please do NOT disclose results of any genetic (DNA or RNA) tests, as these are not required for medical underwriting.

9 Broker appointment (if applicable)

I authorise

INSERT NAME OF BROKER

to act on my behalf in relation to the administration of this policy. This may include the disclosure of sensitive medical information. This authorisation will remain in place until I ask Orient Insurance PJSC in writing to revoke it.

For office use only —
Agent details and stamp

Applicant's signature

/ /

Dependant 1's signature

/ /

Dependant 2's signature

/ /

Dependant 3's signature

/ /

10 We care about your personal data protection

Our Data Protection Notice explains how we, NEXtCARE, the administrators (data processors) acting on behalf of your insurer, protect your privacy. This is an important notice which outlines how we will process your personal data and should be read by you before the submission of any personal data to us. To read our Data Protection Notice visit: www.nextcarehealth.com/privacy-notice

Alternatively, you can contact us on +971 4 2708800 to request a paper copy of our full Data Protection Notice. If you have any queries about how we use your personal data, you can always contact us by e-mail at: AZChelpline@nextcarehealth.com

11 Data Consent

We need your consent to collect and process your health and other personal data. **If you do not give explicit consent, we may not be able to provide you with your policy or process any claims you may be entitled to make.** If you agree, we will process your data for the following reasons and activities.

A parent or guardian should complete the consent for any member under the age of 18.

I (the applicant), and the dependants named below agree with the following:

Name of applicant	Name of dependant 1	Name of dependant 2	Name of dependant 3
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

- 1. Permission to collect, store and use my health data:** The insurer may collect, store and use my health data to administer the policy, for example to provide me with a quote for insurance cover, underwrite the risks to be insured or process any claims. The insurer may store my health data in accordance with the Consumer Code of the law applying to this insurance policy or with any other applicable law requiring the retention of the data.
- 2. Permission to obtain my data from third parties:** To provide me with insurance cover, underwrite the risks to be insured or process any claims, the insurer may obtain my health and other data from physicians, nursing and hospital staff, other medical institutions, care homes, statutory health insurance funds, my plan sponsor, professional associations and public authorities. I agree to release all individuals at these institutions and the insurer from their respective confidentiality obligations relating to my health data or other data that they have to share and use for the purposes stated above.
- 3. Sharing my data outside of the insurer:** The insurer may share my health and other data with the experts or institutions set out below. They will only use the data to the same extent and for the same purposes as the insurer. I understand that the insurer has put in place arrangements with these institutions to protect my data. I agree to release all individuals at these institutions and the insurer from their respective confidentiality obligations relating to my health data and other data that they have to share and use for the purposes set out below:
 - With independent medical experts to enable them to assess insurance risks and any benefits to be paid to me or to the third party providing treatment or service to me under my insurance policy.
 - With service providers outside of the insurer companies that perform certain services on behalf of the insurer, such as risk assessments and claims handling, where:
 - these services involve the collection and use of my health and other data, and
 - the insurer would not be able to administer my policy or pay any claims due to me without such data.
 - With co-insurers to distribute the coverage of the insurance risk jointly with other companies to which the insurer issues the policy, and to handle claims jointly.
 - With other insurers/reinsurers that may be covering the same insurance risk at the same time (multiple insurance) to:
 - distribute the payment of any compensation that may be owed to me, or
 - collaborate in the detection or prevention of fraud and financial crime.

If I change my mind about my preferences above, including withdrawing my consent to any of these items, I can let the insurer know by emailing AZChelpline@nextcarehealth.com

Applicant's signature

/ /

Dependant 1's signature

/ /

Dependant 2's signature

/ /

Dependant 3's signature

/ /

12 Marketing preferences

I (the applicant) and my dependants agree that the insurer may collect, use and disclose my personal data to provide me with marketing information. I understand that my personal data will only be used for the following reasons and activities, which I have expressly agreed to by indicating below.

Name of applicant	Name of dependant 1	Name of dependant 2	Name of dependant 3
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Email	<input type="checkbox"/> Email	<input type="checkbox"/> Email	<input type="checkbox"/> Email
<input type="checkbox"/> In-app notifications	<input type="checkbox"/> In-app notifications	<input type="checkbox"/> In-app notifications	<input type="checkbox"/> In-app notifications
<input type="checkbox"/> Phone	<input type="checkbox"/> Phone	<input type="checkbox"/> Phone	<input type="checkbox"/> Phone
<input type="checkbox"/> Post	<input type="checkbox"/> Post	<input type="checkbox"/> Post	<input type="checkbox"/> Post

13 Payment frequency and method

You don't need to complete this section if you are applying as part of a group scheme and your employer is paying the premium.

Please don't make any payments until you receive your policy number. Premium must be paid in US Dollars only.

Payment frequency and method				
Payments are subject to the following administration surcharges: 0% for annual payment, 3% for half-yearly payments, 4% for quarterly payments and 5% for monthly payments.				
Please tick to indicate your preferred payment frequency and method:				
	Annual	Half-yearly	Quarterly	Monthly
Bank transfer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Card	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Card payment

If you choose to pay by card, please provide the following information:

Card type MasterCard VISA American Express JCB Diners Club Discover

Cardholder's name


Card number Expiry date / /

CVV code *VISA, MasterCard, Discover and Diners Club: the last three-digits on the signature panel on the back of the card.
American Express: four-digit number printed on the front of the card above the card number.*

For security reasons, once this information is transferred to our system, the card details will be detached from this form and destroyed.

Card authorisation

I authorise Orient Insurance PJSC to charge my card account with my healthcare premium. I understand I will be notified of the premium when my cover/renewal is accepted or if I make a request that affects the premium, such as adding a dependant. This payment will continue until I cancel the instruction by giving written notice to Orient Insurance PJSC. I understand I will be given one month's notice of any annual premium rate increase.

 Cardholder's signature Date / /

Please return your fully completed form by:

Email to: AZCunderwriting@nextcarehealth.com
 Fax to: + 971 (0)4 206 9666
 Post to: Orient Insurance PJSC, Allianz Care Designed Products, 02a Orient Building,
 Al Badia Business Park, Dubai Festival City, P.O. Box 27966, Dubai, United Arab Emirates

If you have any questions regarding this Application Form or the application process, please contact our Helpline on: 800 6334 (toll-free from inside the UAE) or + 971 (0)56 681 9977 (from outside the UAE)