

Pre-authorisation Form

Pre-authorisation is not required in advance of **emergency treatment**. However either you, your doctor, one of your dependants, or a colleague must inform us about your admission to hospital **within 48 hours of the event**.

Our Helpline (**19154** or **+20224632306**) can take pre-authorisation details over the telephone **if treatment is due to take place within 72 hours**. Please have as much information as possible to hand when calling, including the contact details of your doctor.

Guidelines on how to complete this form:

- If you are using a printed version of this form, please complete it in BLOCK CAPITALS.
- Section 1 must be fully completed by (or on behalf of) the patient.
- Section 2 must be fully completed by the doctor.

Please note that

- Failure to complete this form in full will delay us in guaranteeing your treatment because we may have to contact you or the medical provider for further information.
- The patient's policy must be in force at the time of treatment.
- The guarantee of payment is subject to the terms and conditions of the insurance policy. It is also subject to our assessment of the relevant documentation we need in respect of this medical condition.

1 Patient details to be fully completed by (or on behalf of) the patient

Policy Number

Mr. Mrs. Ms. Miss Other

First name (and any middle name)

Surname

Date of birth / /

ID number

Contact person (please specify who we should contact regarding the progress of this pre-authorisation request)

Name

Relationship to patient e.g. self, spouse, parent

Phone COUNTRY CODE AREA CODE

Mobile phone COUNTRY CODE NETWORK CODE

Email

Your personal data

Our Data Protection Notice explains how we – Allianz, the administrators (data processors) acting on behalf of your insurer – protect your privacy. This is an important notice which outlines how we will process your personal data. You must read it before sending us any personal data. To read our Data Protection Notice visit: www.allianzcare.com/en/privacy.html

Alternatively, you can contact us on 19154 (when calling from inside Egypt) and on + 353 1 630 1301 (when calling from outside Egypt) to request a paper copy of our full Data Protection Notice. If you have any queries about how we use your personal data, please e-mail us at: AP.EU1DataPrivacyOfficer@allianz.com

I agree to waive any rights that I may have to medical secrecy/confidentiality in respect of my medical information and I authorise my medical practitioner, health professional or other relevant medical establishment to provide relevant medical information about me, if requested by Allianz Insurance Company – Egypt, its medical advisers or its appointed representatives, or to any third party expert(s) in case of disputes, subject to any legal restrictions which may apply.

If a minor was treated, a parent or guardian should sign and date this section.

Patient's signature _____ Date / /

We need your consent

In line with the General Data Protection Regulation (GDPR), we need your consent to process your medical information and pay your medical expenses. If you haven't provided us with your consent, please access my.allianzcare.com/myhealth/login, login to MyHealth Digital Services and tick the required fields. Alternatively, you can download the Consent Form, available at www.allianzcare.com/en/consent-form/. A paper copy is available on request. Please note that every member on the policy over 18 needs to provide their own consent.

2 Treatment details to be fully completed by the Medical Provider

- If additional treatment is required, we must be notified.
- Please note that all invoices must be submitted within 60 days of patient discharge. However, where we have special arrangements with the medical provider, these arrangements will apply.

Condition

Description of the condition, signs and symptoms

Underlying cause (if known)

Date this condition was first diagnosed / /

Date of first attendance for this condition / /

On what date would the first onset of symptoms have been apparent to the patient? / /

Diagnosis (if unknown, please state provisional diagnosis)

ICD9/10 DSM-IV DRG

Please also provide the following details for maternity cases

Date pregnancy confirmed by doctor / /

Expected or actual date of delivery / /

Is birth of a single baby expected? Yes No

If No, is the pregnancy a result of medically assisted reproduction? Yes No

Delivery method

Treatment

Planned procedure/treatment

Planned admission date / /

For treatment in the USA/UK

CPT code(s) CCSD code(s)

Description

Costs

For treatment in Germany (DRG) please confirm Base Price (Basisfallpreis)

Estimated length of stay night(s) / day(s) (tick as appropriate)

Is a package price being offered? Yes No If Yes, please state the price offered incl. currency:

If No, please provide a breakdown of estimated costs:

Hospital charges	Doctor/anaesthetist fees	Total estimated costs incl. currency
<input type="text"/>	<input type="text"/>	<input type="text"/>

Medical provider details

Hospital/facility name

Address (including country)

Email (mandatory)

Phone (incl. country and area codes)

Fax (mandatory) (incl. country and area codes)

Referring doctor	Attending/admitting doctor
Name <input type="text"/>	<input type="text"/>
Email (mandatory) <input type="text"/>	<input type="text"/>
Phone (incl. country and area codes) <input type="text"/>	<input type="text"/>
Fax (mandatory) (incl. country and area codes) <input type="text"/>	<input type="text"/>

Please sign, date and authenticate with an official stamp.

I confirm that all the details given in this form are, to the best of my knowledge, true, accurate and complete.

Official stamp of medical provider

Doctor's signature _____

Date / /

Please send this fully completed Pre-authorisation Form at least five working days before treatment as per the below:

For treatment inside Egypt, send the completed form to us by:

Email: cs.eg@nextcarehealth.com

Fax: +20222908220

Post: Nextcare Egypt, Plot 14B01, Building A1, CFC,
Fifth Settlement, New Cairo, Egypt

For treatment outside Egypt, send the completed form to us by:

Email: medical.services@e.allianz.com

Post:

Medical Services Department, Allianz, 15 Joyce Way,
Park West Business Campus, Nangor Road, Dublin 12, Ireland

We advise that you keep copies of all correspondence with us as we cannot be held responsible for correspondence that does not reach us for any reason that is outside of our reasonable control.

If you have any queries please contact our Helpline on: 19154 or +20224632306, or email: cs.eg@nextcarehealth.com

This policy is supported by AWP Health & Life SA, a limited company governed by the French Insurance Code and acting through its Irish Branch. AWP Health & Life is registered in France: No. 401 154 679 RCS Bobigny. Irish Branch registered in the Irish Companies Registration Office, registered No.:907619, address: 15 Joyce Way, Park West Business Campus, Nangor Road, Dublin 12, Ireland. AWP Health & Life SA acts as the reinsurer and provides administration and technical support for the policy. The insurer is Allianz Insurance Company – Egypt (S.A.E.).

Allianz Life Assurance Company - Egypt (S.A.E) Registered Under No. 15/2001

Allianz Insurance Company - Egypt (S.A.E) Registered Under No. 13/2001

Address: Building (A1) - Cairo Festival City - 5th Settlement - New Cairo

Phone: (+202) 232 23000

Fax: (+202) 232 23001



أليانز لتأمينات الحياة - مصر (ش.م.م) مسجلة تحت رقم ١٥ / ٢٠٠١
أليانز للتأمين - مصر (ش.م.م) مسجلة تحت رقم ١٣ / ٢٠٠١
العنوان: مبنى (A1) - كايرو فيستفال سيتي - التجمع الخامس - القاهرة الجديدة
تليفون: ٢ ٣٣٢ ٣٠٠٠ (+٢٠٢) فاكس: ٢ ٣٣٢ ٣٠٠١ (+٢٠٢)