Allianz Care International Healthcare Plans for Egypt

APPLICATION FORM

PLEASE COMPLETE THIS FORM IN BLOCK CAPITALS

Quotation Reference No: _____

If you are adding a new dependent to an existing policy, please state your policy number:

If you are applying to join an existing group scheme, please state:

Group name

Group number

Guidelines on how to complete this Application Form

1. You must complete the Application form in full and tell us all relevant information. Once you have sent us your application, our Medical Underwriting Team will review the details. If you have told us about any medical conditions we may ask you for more information. We will then assess the information and get back to you with our decision as quickly as possible.
2. If you already have one of our healthcare plans, please tell us about any medical conditions you have claimed for since joining us.
3. Section 7 must be signed by the policyholder. Sections 8 and 11 must be signed by all adult applicants. In line with the European General Data Protection Regulation (GDPR), we won't be able to process your application without these signatures. A parent or guardian should complete these sections for any applicants under the age of 18. Section 9 needs to be signed by all adult applicants wishing to appoint a broker as the main point of contact for this policy.
4. If any person applying for cover is undergoing dental treatment, please ensure that a dental questionnaire is completed. You can request this by emailing us at: underwriting.egypt@allianzworldwidecare.com

Wherever the following words and phrases appear in this form, they will have the meanings as defined below.
Home Country: A country for which you (or your dependents, if applicable) hold a current passport or which is your principal country of residence.
Principal Country of Residence: The country where you and your dependents (if applicable) live for more than six months of the year.

1 APPLICANT DETAILS (please note that the applicant will be the principal member)

You must tell us of your contact details change so we can ensure that correspondence reaches you. We will consider applicants for cover up to the day before their 76th birthday.

Mr.☐ Mrs.☐ Ms.☐ Miss☐ Other

First name (and any middle name)

Surname

Date of birth D D / M M / Y Y Y Y Gender: Male☐ Female☐

ID number

Home Country

Nationality

Principal Country of Residence

Full address in Principal Country of Residence (mandatory)

Primary phone number COUNTRY CODE AREA CODE

Secondary phone number COUNTRY CODE AREA CODE

Email address (mandatory, please print)

Occupation (mandatory. If you are a student, please state this here)

Details of any current domestic or international health insurance documents:

Name of insurer

Policy number Start date D D / M M / Y Y Y Y

Allianz

2 DEPENDENTS TO BE COVERED UNDER THE CONTRACT

Dependents can include your spouse/partner and any children financially dependent on you up to the day before their 18th birthday, or up to the day before their 24th birthday if they are in full-time education. If they are aged 18 to 23 and in full-time education, please attach either a letter from the college/university confirming their student status or a copy of their student ID. We will consider adult dependents for cover up to the day before their 76th birthday. If there is insufficient space for all dependents, please use another Application Form.

	Dependent 1	Dependent 2	Dependent 3
Relationship to applicant	Spouse/Partner ☐ Child ☐	Spouse/Partner ☐ Child ☐	Spouse/Partner ☐ Child ☐
First name			
Surname			
Date of birth	D D / M M / Y Y Y Y	D D / M M / Y Y Y Y	D D / M M / Y Y Y Y
Gender	Male ☐ Female ☐	Male ☐ Female ☐	Male ☐ Female ☐
Occupation (mandatory, please state if student)			
Email address (mandatory for dependents over 18)			
Home Country			
Principal Country of Residence			
Nationality			

Details of any current domestic or international health insurance

Name of current insurer (if applicable)			
Current Policy number (if applicable)			

3 START DATE OF COVER

Please indicate the date you require cover from: D D / M M / Y Y Y Y

Our acceptance of your application for cover is confirmed when we issue your Insurance Certificate and your cover is valid from the start date on the certificate.

4 PLAN DETAILS (this section does not need to be completed if you are applying as part of a group scheme)

Please note that each plan chosen will apply to all policy members.

Select your Area of Cover

The area of cover is subject to full terms and conditions as stated in the Benefit Guide.

☐ Worldwide ☐ Worldwide excluding USA ☐ Africa

Select your Core Plan

Please refer to the Benefit Guide and Table of Benefits for details of the various plans listed below.

☐ Premier Individual Direct (Egypt)	☐ Club Individual Direct (Egypt)	☐ Classic Individual Direct (Egypt)	☐ Individual Direct (Egypt)

Select your Core Plan deductible

Please note that either a Core Plan deductible OR an Out-patient Plan deductible can be chosen (details below). Where a deductible is selected it is payable per person, per Insurance Year. Also, our premiums are expressed in whole numbers (i.e. without any cents or pence etc.), therefore, percentages may be slightly higher or lower than those stated below.

☐ No deductible ☐ $610 ☐ $1,015 ☐ $2,025 ☐ $4,050 ☐ $8,100 ☐ $13,500

4 PLAN DETAILS (CONTINUED)

Select your Optional Plans (Optional Plans can only be purchased with a Core Plan)

Out-patient Plans

If you select Active Pro out-patient plan for anyone on the policy, then you must select an out-patient plan for all applicants and in this circumstance, you must select either Active Family, Active Pro or Active Plus for the remaining applicants, but you may not select the Active plan.

☐ Gold Individual Direct (Egypt)	☐ Silver Individual Direct (Egypt)	☐ Bronze Individual Direct (Egypt)	☐ Crystal Individual Direct (Egypt)

Select your Out-patient Plan deductible

(Please note that either an Out-Patient Plan deductible OR a Core Plan deductible can be chosen. Where a deductible is selected it is payable per person, per Insurance Year).

☐ No deductible ☐ $5 ☐ $10 ☐ $15

Wellness Plans

(Can be purchased with any of the Core Plans)

☐ Gold Wellness Plan	☐ Silver Wellness Plan	☐ Bronze Wellness Plan

Maternity Plans

Maternity Plans are available to couples and families i.e. a spouse/partner must also be insured on the policy.

☐ Premier Maternity Direct (Egypt) (Only available if you selected the Premier Individual Direct (Egypt) Core Plan and any Out-patient Plan)	☐ Club Maternity Direct (Egypt) (Only available if you selected the Club Individual Direct (Egypt) Core Plan and any Out-patient Plan)

Dental Plans

☐ Dental 1 (Egypt) (Only available if you selected the Premier Individual Direct (Egypt) Core Plan and the Gold Individual Direct (Egypt) Out-patient Plan)	☐ Dental 2 (Egypt) (Can be purchased with any of the Core Plans)	☐ Dental 3 (Egypt) (Can be purchased with any of the Core Plans)

Repatriation Plan

☐ Repatriation Plan

5 PRE-EXISTING MEDICAL CONDITIONS

Pre-existing conditions are medical conditions for which one or more symptoms have appeared at some point during your or your dependants' lifetime. This applies regardless of whether you or your dependants sought any medical advice or treatment.

We would deem any such condition to be pre-existing if we could reasonably assume you or your dependents have been have known about it. Your policy will be cover pre-existing conditions unless we tell you otherwise in writing.

We will also treat as pre-existing any medical conditions that arise between the date you complete the application form and the later of the following

- The date we issue your Insurance Certificate or
- The start date of your policy

Pre-existing conditions will also be subject to full medical underwriting and if they are not disclosed, they will not be covered. **Therefore, it is important that in the periods outlined above, you inform us if there is any change to your or your dependent' health status or to any material facts (facts likely to influence our assessment and acceptance of this application)**. In addition, you will need to provide any further information, if requested.

6 HEALTH DECLARATION

Please answer the following questions based on your own and your dependents' full medical history. **All material facts (facts likely to influence our assessment and acceptance of this application) must be disclosed. If you are in any doubt about whether a fact is material, then you should disclose it to us. Failure to disclose all material facts may invalidate the policy. This health declaration is valid for two months from the date you complete and sign the form.**

	Applicant	Dependant 1	Dependant 2	Dependant 3
Height	☐☐☐ cm	☐☐☐ cm	☐☐☐ cm	☐☐☐ cm
Weight	☐☐☐ kg	☐☐☐ kg	☐☐☐ kg	☐☐☐ kg
Have you used any form of tobacco in the past year?	Yes☐ No☐	Yes☐ No☐	Yes☐ No☐	Yes☐ No☐
If yes, how much per day on average?	☐☐☐ /day	☐☐☐ /day	☐☐☐ /day	☐☐☐ /day
Do you drink alcohol?	Yes☐ No☐	Yes☐ No☐	Yes☐ No☐	Yes☐ No☐
If Yes, please state how many units you drink per week (1 shot = 1 unit, 250ml beer = 1 unit, 1 glass wine = 1 unit, if none state "zero")	☐☐☐ /week	☐☐☐ /week	☐☐☐ /week	☐☐☐ /week
Do you wear glasses or contact lenses? If yes, please state:	Yes☐ No☐	Yes☐ No☐	Yes☐ No☐	Yes☐ No☐
• Condition				
• Number of dioptres for each eye (this appears on the prescription from the optician)	☐☐☐ Right eye	☐☐☐ Right eye	☐☐☐ Right eye	☐☐☐ Right eye
	☐☐☐ Left eye	☐☐☐ Left eye	☐☐☐ Left eye	☐☐☐ Left eye

1. Has any person included in this application ever suffered from, been in hospital with, or had tests, investigations or treatment of any kind, for the following conditions?

(a) **Any heart or circulatory disease or disorder,** such as, but not limited to heart attack, coronary artery disease, irregular heartbeat, murmur, chest pain, clots, blood disorder, abnormal blood pressure, high cholesterol, etc. Yes☐No☐

(b) **Any dermatological disease or disorder,** such as, but not limited to psoriasis, dermatitis, eczema, allergy, acne, etc. Yes☐No☐

(c) **Any endocrine disease or disorder,** such as, but not limited to diabetes, weight problems, gout or thyroid problems or other hormonal imbalances, etc. Yes☐No☐

(d) **Any eye, ear, nose and throat disease or disorder,** such as, but not limited to cataract, glaucoma, hearing loss, sinus problems, tonsils, adenoids, etc. Yes☐No☐

(e) **Any gastrointestinal disease or disorder,** such as, but not limited to stomach problems, hernia, haemorrhoids, gall stones, colon polyps, Crohn's disease, colitis, liver problems, etc. Yes☐No☐

(f) **Any infectious disease or viral disease or disorder,** such as, but not limited to: hepatitis A/B/C, herpes, HIV, malaria, meningitis, blood infection, sexually transmitted disease, etc. Yes☐No☐

(g) **Any muscular and skeletal disease or disorder,** such as, but not limited to back, neck or joint pain, arthritis, paralysis, joint replacement or any cartilage and ligament problems, etc. Yes☐No☐

(h) **Any neurological disease or disorder,** such as, but not limited to stroke, multiple sclerosis, epilepsy, neurodegenerative disorder, seizures, migraine, Alzheimer's or other form of dementia, etc. Yes☐No☐

(i) **Any oncological disease or disorder,** such as, but not limited to any cancer, leukaemia, lymphoma, tumour, skin lesion, growth, lump, cyst, mole, polyp or naevus, etc. Yes☐No☐

(j) **Any psychiatric or psychological disorder,** such as, but not limited to depression, anxiety, chronic fatigue syndrome, eating disorder, alcohol/drug problem, etc. Yes☐No☐

(k) **Any respiratory disease or disorder,** such as, but not limited to chronic obstructive pulmonary disorder, asthma, bronchitis, sinusitis, shortness of breath, etc. Yes☐No☐

(l) **Any urological or reproductive organs disease or disorder,** such as, but not limited to kidney or urinary tract problem, menstrual impairment, fertility problem, fibroids, endometriosis, testicular or prostate problem, etc. Yes☐No☐

(m) **Any other accident, injury, disease or disorder** not already disclosed. Yes☐No☐

2. Please tell us whether you or your dependants:

(a) Are currently taking any prescribed or over-the-counter drugs, medication, tablets or any other treatment Yes☐No☐

(b) Are expecting to have a medical review, has been referred for further tests/investigations, or is awaiting results or any treatment due to accident, disease or disorder not already mentioned. Yes☐No☐

(c) Have undergone any tests or investigations within the last 10 years which resulted in referral for further medical advice or treatment, such as, but not limited to biopsy, colonoscopy, colposcopy, computed tomography (CT), mammogram, magnetic resonance imaging (MRI), Papanicolaou test (PAP), or prostate-specific antigen test (PSA), etc. Yes☐No☐

Please do NOT disclose results of any genetic (DNA or RNA) tests, as these are not required for the medical underwriting process.

(d) Within the past 2 years have experienced any symptoms or medical complaints such as, but not limited to: Yes☐ No☐

- Fever and continuous cough (within the last 2 weeks)
- Shortness of breath
- Severe/ongoing headache
- Mole or skin marking that has bled, changed or become painful
- Tingling, blurred or double vision
- Unexpected weight loss
- Bleeding per rectum, change in bowel habit or urine frequency
- Loss of sensation, seizures, loss of consciousness
- Abnormal bleeding, etc.

(e) Have been recommended or decided to self-isolate? Yes☐ No☐

PLEASE COMPLETE QUESTIONS 3 AND 4 ONLY IF YOU ARE PURCHASING DENTAL COVER

3. Is any person included in this application currently undergoing or have they been advised to undergo any dental treatment? Yes☐ No☐

If yes, please complete a Dental Questionnaire, which you can request by emailing to underwriting.egypt@allianzworldwidecare.com or calling us on: + 202 2322 3390.

4. Does any person included in this application:

(a) Suffer from periodontitis (extensive disorder of the gum and the tooth-supporting structures)? Yes☐ No☐

(b) Have any crowns, inlays, implants, fillings, bridges or missing teeth? Yes☐ No☐

If yes, please state in the table below the person's name and the type and quantity of each of the above, including how many teeth affected by a bridge.

ADDITIONAL INFORMATION FOR "YES" ANSWERS

If you answered **Yes** to any part of the questions 1, 2, 3 or 4 (above) within the previous Health Declaration section, please provide details in the table below. Please tell us if a full recovery has been made or if you or your dependents have any medical condition or disease related to or arising from the original diagnosis.

Please enclose up-to-date supporting medical reports/test results if possible.

Question number	Name of the person affected by the medical condition	Diagnosis - where applicable state the area of the body affected (e.g. left arm, right foot)	Exact date of onset of the condition	Frequency and severity of symptoms and date of last symptoms	Investigations, blood tests or readings	Past and current treatment	Current status (e.g. any complications, complete recovery, recurrent)

If there is insufficient space in the table above, please use another Application Form

Please provide the name, address and telephone number of the regular/family doctor for everyone included in this application.
Please use a separate sheet if the space provided is not sufficient.

7 DECLARATION

Please read the following declarations carefully and only sign below if you understand and accept them.

- I declare that all information supplied above is true and complete, including those answers that are not in my own handwriting. I also declare that I have not suppressed, misrepresented or misstated any material fact. I understand that this application will be the basis of the contract between the Insurance Company and myself, and that any false, incorrect or misleading statement or non-disclosure of material medical information may make this insurance null and void.
- I undertake to inform the Insurance Company immediately in writing of any changes in my or my dependents' state of health occurring between completing the Application Form and the start date of the policy.
- I agree to waive any rights that I may have to medical secrecy/confidentiality in respect of my medical information in the context of this application for insurance. I consent to allow the Insurance Company, if it considers it appropriate, to check statements concerning my health condition and to check with other healthcare insurers, all statements concerning previous, or existing contracts I may have applied for.
- Subject to legal restrictions, the Insurance Company (or its medical advisers, appointed representatives or third-party experts in case of disputes) may request medical information about me from medical professionals. In these circumstances I authorise all such practitioners, physicians, dentists, members of medical professions, and employees of hospitals, health authorities and medical facilities to provide relevant medical information as requested, I also make this statement for my dependents under the age of 18 and for dependents who cannot assess the meaning of this statement.
- I confirm that:
  - I have read and understood the full definitions, benefits, exclusions and conditions of this policy, including the details relating to pre-existing conditions.
  - I have received, read and understood the Insurance Product Information Document and I accept the terms and conditions as summarised there and further explained in my Benefit Guide.
  - Based on the information provided within these documents and the plan selections that I have made, I believe the product I selected is most suited to my specific insurance needs.
- I understand that:
  - This Application Form is valid for two months from the date of completing and signing it.
  - I can cancel my policy by providing 30 days advance written notice. Provided that I have not submitted a claim, I am entitled to a pro-rata refund of the premium from the date of cancellation.
- I accept that:
  - It is my responsibility to check the accuracy of the information contained within the Insurance Certificate, once issued. If the content is not in accordance with the Application Form but I enter no protest within 30 days following the issue date of the Insurance Certificate, I will be considered to have accepted the offer of cover.
  - Cover will be subject to the standard policy terms and conditions that apply at the start or renewal date of policy and are set out in the Benefit Guide.
  - The cover provided may not be suitable if my dependents and I are or become resident in countries where local compulsory health insurance restrictions are in place.
  - It is my responsibility to check if I am subject to any local compulsory health insurance requirements, to ensure that my healthcare cover is legally appropriate in my country of residence and I can confirm that my healthcare cover is legally appropriate.

As the applicant, I sign and date this Form for and on behalf of everyone included in this application.

Applicant's signature

Applicant's printed name

Date D D / M M / Y Y Y Y

8 POLICYHOLDER APPOINTMENT

This section must be completed by all dependants wishing to appoint the policyholders as the main point of contact.

To help us administer the policy you can nominate the policyholder as the main person of contact for the insurance. To do this, simply select "Yes" below.

I hereby authorise INSERT NAME OF POLICYHOLDER

to act for and on my behalf in relation to the administration of this policy which may include the disclosure of sensitive medical information. This authorisation will remain in place until I provide a written request to the Insurance Company to revoke it.

Dependent 1's signature D D / M M / Y Y Y Y

Dependent 2's signature D D / M M / Y Y Y Y

Dependent 3's signature D D / M M / Y Y Y Y

9 BROKER APPOINTMENT

I authorise INSERT BROKER'S NAME

INSERT BROKER'S EFSA REGISTRATION NUMBER

to act for and on behalf in relation to the administration of this policy. This may include the disclosure of sensitive medical information. This authorisation will remain in place until I provide a written request to the Insurance Company to revoke it.

For office use only — Agent details and stamp

Applicant's signature D D / M M / Y Y Y Y

Dependant 1's signature D D / M M / Y Y Y Y

Dependant 2's signature D D / M M / Y Y Y Y

Dependant 3's signature D D / M M / Y Y Y Y

10 WE CARE ABOUT YOUR PERSONAL DATA PROTECTION

Our Data Protection Notice explains how we Allianz Care, the administrators (data processors) acting on behalf of your insurer protect your privacy. This is an important notice which outlines how we will process your personal data. You should read it before submitting any personal data to us. To read our Data Protection Notice, visit: **www.allianzcare.com/en/privacy**

Alternatively, you can contact us on 19154 (when calling from inside Egypt) and on + 353 1 630 1301 (when calling from outside Egypt) to request a paper copy of our full Data Protection Notice. If you have any queries about how we use your personal data, you can always contact us by e-mail at: AP.EU1DataPrivacyOfficer@allianz.com

11 DATA CONSENT

We need your consent to collect and process your health and other personal data . **If you do not give explicit consent, we may not be able to provide you with your policy or process any claims you may be entitled to make**. If you agree, we will process your data for the following reasons and activities.

A parent or guardian should complete the consent for any member under the age of 18.

I (the applicant), and the dependents named below agree with the following:

Name of applicant	Name of dependent 1	Name of dependent 2	Name of dependent 3

1. **Permission to collect, store and use my health data:** The insurer may collect, store and use my health data in order to administer the policy, for example to provide me with a quote for insurance cover, underwrite the risks to be insured or process any claims. The insurer may store my health data in accordance with the Consumer Code of the law applying to this insurance policy with the insurer or any other applicable law requiring the retention of the data.
2. **Permission to obtain my data from third parties.** To provide me with insurance cover, underwrite the risks to be insured or process any claims, the insurer may obtain my health and other data from physicians, nursing and hospital staff, other medical institutions, care homes, statutory health insurance funds, my plan sponsor, professional associations and public authorities. I agree to release all individuals at these institutions and the insurer from their respective confidentiality obligations relating to my health data or other data that they have to share for the purposes stated above.
3. **Sharing my data outside of the insurer.** The insurer may share my health and other data with the experts or institutions set out below. They will only use the data to the same extent and for the same purposes as the insurer. I understand that the insurer has put in place arrangements with these institutions to protect my data. I agree to release all individuals at these institutions and the insurer from their respective confidentiality obligations relating to my health data and other data that they have to share and use for the purposes set out below:
   - With independent medical experts to enable them to assess insurance risks and any benefits to be paid to me or to the third party providing treatment or service to me under my insurance policy.
   - With service providers outside of the Allianz Group of companies that perform certain services on behalf of the insurer, such as risk assessments and claims handling, where:
     - these services involve the collection and use of my health and other data, and
     - The insurer would not be able to administer my policy or pay any claims due to me without such data.
   - With co-insurers to distribute the coverage of the insurance risk jointly with other companies to which the insurer issue the policy, and to handle claims jointly.
   - With other insurers/reinsurers that may be covering the same insurance risk at the same time (multiple insurance) to:
     - distribute the payment of any compensation that may be owed to me, or
     - collaborate in the detection or prevention of fraud and financial crime.

If I change my mind about my preferences above, including withdrawing my consent to any of these items, I can let the insurer know by emailing AP.EU1DataPrivacyOfficer@allianz.com

Applicant's signature D D / M M / Y Y Y Y

Dependent 1's signature D D / M M / Y Y Y Y

Dependent 2's signature D D / M M / Y Y Y Y

Dependent 3's signature D D / M M / Y Y Y Y

12 MARKETING PREFERENCES

I (the applicant) and my dependents agree that the insurer may collect, use and disclose my personal data to provide me with marketing information. I understand that my personal data will only be used for the following reasons and activities, which I have expressly agreed to by indicating ☑ below.

	Name of applicant	Name of dependent 1	Name of dependent 2	Name of dependent 3
Information that the insurer sends about their products and services, including updates on their latest promotions and new products and services.	☐	☐	☐	☐
Information sent directly by other Allianz Group companies on their products and services. I understand that you will disclose my relevant contact information to them for that purpose.	☐	☐	☐	☐
Information sent directly by the business partners of the insurer on their products and services. I understand that you will disclose my relevant contact information to them for that purpose.	☐	☐	☐	☐
Such communications should be sent to me via the following channels:				
Email	☐	☐	☐	☐
In-app notifications	☐	☐	☐	☐
Phone	☐	☐	☐	☐
Post	☐	☐	☐	☐

13 PAYMENT DETAILS

Please don't make any payment until you receive your policy number.

Payment currency

Full payment of your premium should be made in US Dollars by bank transfer.

Payment frequency and method

Payments are subject to the following administration surcharges: 0% for annual payment, 3% for half-yearly payments, 4% for quarterly payments and 5% for monthly payments.

Please tick to indicate your preferred payment frequency and method:

Annual	Half-yearly	Quarterly
☐	☐	☐

Please return your fully completed form by:

Email: underwriting.egypt@allianzworldwidecare.com

Fax : +202 2322 3005

Post: Allianz Insurance Company – Egypt, Plot no. 14B01, Building no. (A1), Cairo Festival City, 5th Settlement, New Cairo, Egypt

If you have any questions regarding this Application Form or the application process please contact us on: + 202 2322 3390