

HEALTHCARE SOLUTIONS FOR THE MARINE INDUSTRY



Marine Industry Healthcare Solutions

We provide a comprehensive range of international health insurance and repatriation services to thousands of seafarers and their dependants around the globe. Our marine solutions are fully compliant with the Maritime Labour Convention (MLC2006) requirements for onshore health cover and we offer an extensive choice of mandatory and voluntary benefits that cover day-to-day medical expenses as well as in-patient hospital costs.



Over a century of insurance expertise

As part of the Allianz Group, which also includes Allianz Global Corporate & Specialty (AGCS), one of the world's leading providers of marine insurance, we are able to draw on the resources and expertise of one of the largest insurers and financial services providers in the world. Founded in 1890, the Allianz Group provides financial services to more than 88 million insured customers worldwide and has more than 100 years of marine insurance experience. This combined experience and specialist industry knowledge ensures that we are best positioned to fully understand and meet the needs of our clients.








Drawing on

100+ years








of maritime insurance expertise



Reasons to choose our Marine Solution

-  **We have a plan for you:** We offer flexible and tailor-made solutions for large groups to allow you to create a plan that best suits your needs and budget.
-  **Comprehensive cover:** Comprehensive range of mandatory and voluntary benefits for both day-to-day medical expenses and in-patient hospital costs.
-  **Compliant solutions:** Compliance with all Maritime Labour Convention (MLC2006) requirements for onshore health cover.
-  **Wide range of areas of cover:** A number of geographical region-of-cover options to choose from.
-  **Driving savings:** Effective and proven cost containment processes.
-  **Digital solutions:** Log-in access to a sophisticated range of secure digital services for Group Scheme Managers. From here you can view details of, manage and administer the scheme.
-  **Funding options:** Range of funding options for large schemes, to suit budgetary requirements.

Member Support Services

-  Access to 900,000+ medical providers worldwide, with widespread direct billing.
-  24/7 multilingual Helpline and Emergency Assistance Services.
-  MyHealth Digital Services to give your crew easy and convenient access to your cover, anytime, anywhere!
-  90% of fully completed medical claims are processed within 48 hours.
-  Locally assisted medical evacuation and repatriation services, using the most suitable local partner to provide fast, convenient and safe transport to a medical facility (when the member is onshore).
-  Multilingual website provides access to our member web-based services at www.allianzcare.com/members where members can search for medical providers and access a suite of health and wellbeing resources.
-  Key policy documents available in English, German, French, Spanish, Italian, Portuguese, Arabic, Chinese and Russian.

Cover designed to fit your needs


We will work with you to establish your specific needs and develop a plan that best suits both your company's needs and the needs of your employees. For large groups, a Client Relationship Manager will be assigned to provide ongoing support and to ensure the smooth running of the scheme.

Consistently delivering excellent service

Our focus is on earning and maintaining client loyalty through superior levels of customer service. From the design of our market-leading international insurance products to overseeing the treatment of a member, we are there every step of the way.


Talk to us, we love to help!

If you have any queries, please do not hesitate to contact us. Our Sales Support Team is available Monday to Friday, from 8am to 5:30pm (GMT) on:

 Telephone: **+353 1 514 8442**

 Email: **sales@allianzworldwidecare.com**


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