

Top quality service that you deserve

Through MyHealth, available as a mobile app and online portal, you have easy and convenient access to your cover, no matter where you are or what device you are using.

With MyHealth mobile app or portal, you can access:



My policy – Access your insurance documents and premium payments



My claims – Submit and track your claims online



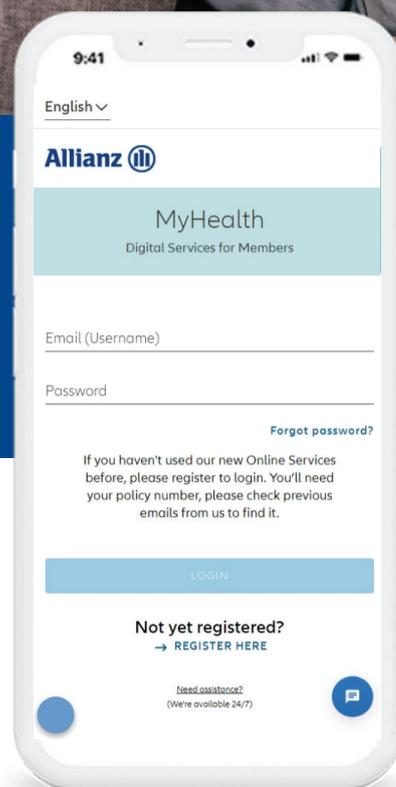
Provider finder* – Find hospitals, doctors or other health practitioners around the world contracted for direct settlement



Health Assistant – Access digital tools and services to help you manage your health and wellness



My benefits – Explore your cover



Digital expertise

4.7



MyHealth Apple

App store - 3K+ reviews 10/25



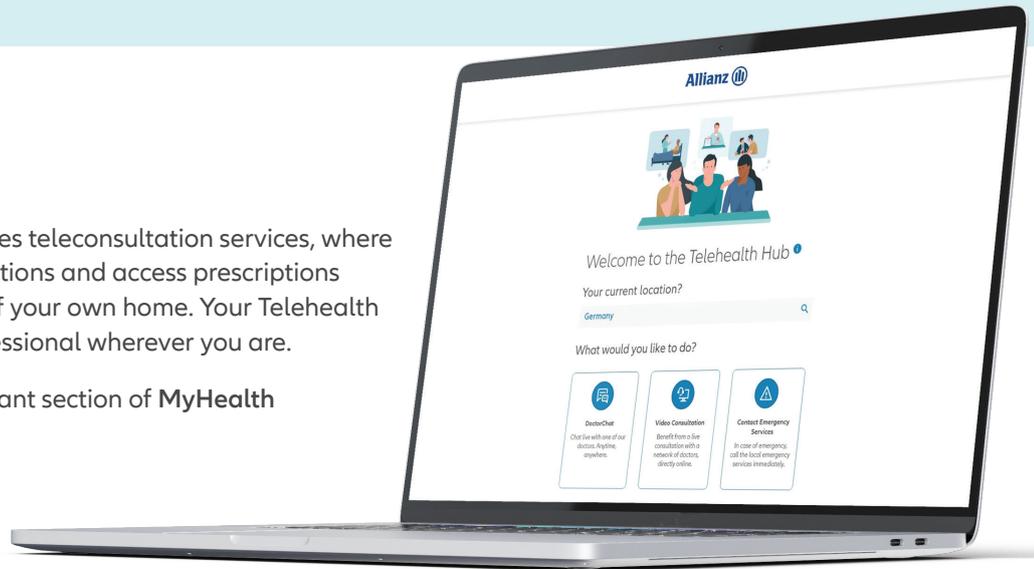
"The best insurance of all. Excellent service, it was very easy and quick to submit medical claims and get reimbursed when I used MyHealth. You don't have to worry when you have Allianz."

Talal S.

Your Telehealth Hub

Most of our out-patient plans includes teleconsultation services, where you can get treatment recommendations and access prescriptions (where possible) from the comfort of your own home. Your Telehealth hub connects you to a medical professional wherever you are.

Access it directly in the Health Assistant section of **MyHealth** digital services.



Questions?

Visit our Members FAQ page where you can also chat live with a member of our team.
allianzcare.com/digitalservicesfaq

Download the Myhealth app from Apple Appstore and Google playstore.



*Certain services that may be included in your plan are provided by third party providers. If included in your plan, these services will show in your Table of Benefits.

These services are made available to you subject to your acceptance of your policy's terms and conditions, as well as the service's terms and conditions as set out by the relevant third-party service provider. By accepting the third-party service providers' terms and conditions, you enter a separate contractual relationship directly with them. Their services may be subject to geographical restrictions.

Full details of the third-party service providers' terms and conditions are available in their websites and in the relevant application and/or platform where services may be hosted. The third-party service providers are independent data controllers, and we recommend that you review their privacy notices to understand how they process your personal data. The third-party service providers offer non-insurance services that are not intended to be a substitute for in-person medical consultations, diagnosis, treatment, assessment or care. You understand and agree that the insurer, its reinsurer and their administrators are not responsible or liable for any claim, loss or damage, directly or indirectly resulting from your use of any of these third-party services.

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