Allianz

Travel Security Services

As the world continues to witness an increase in security threats, we provide services that enable you to manage your personal risk conveniently and effectively. The Travel Security Services offer access to a rich pool of professional advice and support that is available whenever you need it via phone, email or website.

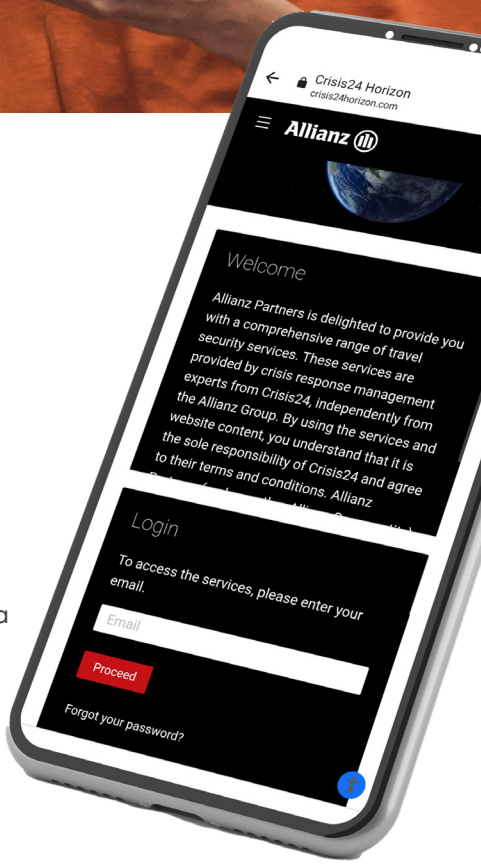
How can the Travel Security Services help you?

Travel Security Services offer 24/7 access to personal security information and advice for all your travel safety queries. This includes:

Advice Sheets – Advice and tips on mitigating a range of safety, security, and health concerns and keeping yourself and your property safe with a downloading function, if you want to refer to the relevant information at a later stage.

Alerts – Rapid reporting of threats and disruptions worldwide, complemented by insightful analysis. Accessible on the platform and via email notifications.

Briefs – Curated briefings of location-specific data that pull together all the relevant intelligence into a consolidated PDF report.



Local Intelligence – Detailed categorized risk intelligence and risk ratings for 200+ countries, 800+ provinces, and 400+ cities worldwide with access to the latest event synopsis.

World map – Check the world map and find out if the risk level of your destination is red (critical), orange (warning), yellow (caution) or green (informational).

24/7 Hotline – Direct support in times of crisis or when security advice or assistance is needed. Simply call +44 207 741 2185 (this is not a free number).

Daily Intelligence Briefing – A customizable consolidated daily report of alerts from the previous 24 hours, delivered to your inbox at your chosen time.

How to register

1. Go to **https://crisis24horizon.com/allianztravsec**
2. Register by adding your email address and click on proceed.
3. Enter your details, click on “Add Member ID” and type ALLIANZTSS

You can also register directly on the mobile app by using the Member ID: ALLIANZTSS.

Once you follow these steps, you will receive an email with a link to reset your password. Click on the link and follow the on-screen instructions.

Accessing Travel Security Services from your desktop, tablet or mobile

Download the Crisis24 Horizon app on App Store or Google Play.

Download on the App Store

GET IT ON Google Play

Alternatively, go to **https://crisis24horizon.com/allianztravsec**

Login with the email address and password you provided when you registered.

If you have any queries, please contact us **on support@crisis24.com**
All Travel Security Services are provided in English.

The Travel Security Services are made available by Crisis 24 Ltd, subject to your acceptance of our terms and conditions. You understand and agree that AWP Health & Life SA – Irish Branch and/or AP Solutions GmbH are not responsible or liable for any claim, loss or damage directly or indirectly resulting from your use of the Travel Security Services. AP Solutions GmbH, acting through its Irish Branch registered in the Irish Companies Registration Office, registered No.: 910283, address at 11B Joyce Way, Park West Business Campus, Dublin, D12 C4v6, Ireland. AP Solutions GmbH is registered with the Commercial Register (Local Court Munich) under the number HRB 125610.

DOC-FL-TSS-EN-1125